



## S-PRO WARRANTY

### ***What this Warranty Covers***

This warranty covers defects arising from faulty materials or workmanship during the manufacture of the product.

*Proof of purchase is required in order to validate this warranty*

### ***What this Warranty Does Not Cover***

- A. Any problems arising from damage caused by:
  - misuse, neglect
  - failure to install correctly
  - failure to follow any manufacturers guidelines/instructions for use and general care
  - normal wear and tear, for example, worn/torn fabrics, handles, rusting due to incorrect cleaning of metals, plastics cracks or damage due to heat or chemical damage, cosmetic scratches and dents.
  - repairs and/or modifications made by unauthorised third parties or use of non-approved spare parts or accessories
  - deliberate damage
  - accidental damage
- B. Any indirect or consequential loss, damage or costs including, but not limited to, loss of revenue, loss of reputation, damage to property and the unavailability of the product for use whilst it is being inspected or replaced.
- C. Products which have been sold 'as seen' at a reduced price due to any known defects or faults.
- D. Removal and disposal of the defective product
- E. Damage to floors that do not meet the EN 685 standard with classes 31-34 signifying commercial grade.

### ***What is the period of this Warranty?***

This Warranty extends for a period of 12 months from date of purchase or delivery (whichever is the latter). Customers must retain their receipt (of purchase or delivery) as proof of purchase is required.

### ***What will we do to correct problems?***

The seller has the right to inspect the product in order to verify the cause of the fault.



The seller may, at its sole discretion, replace the defective product with identical or similar product (in the case of discontinued or unavailable stock) or offer a full refund. The seller has no further obligation or liability under this warranty.

### ***How do you contact us?***

Should any problems arise with your product please contact us:

#### In the UK:

If you purchased your product in **Store** please contact your local store  
If you purchased your product **online or via call centre** please email:  
[glasgowcustomersupport@uk.sallybeauty.com](mailto:glasgowcustomersupport@uk.sallybeauty.com)

### ***How does this affect my statutory rights?***

This 12 month warranty does not affect your statutory rights and is intended as an additional assurance and benefit for buying and using S-PRO products.

## **INSTRUCTIONS, WARNINGS AND DISCLAIMERS**

1. Read all instructions before use
2. Please keep instruction manual for future reference
3. Handle with care during assembly
4. The product should be assembled by a qualified professional
5. Check you have all the correct parts as listed in your instructional manual. If any parts are missing or damaged do not use and please notify the seller immediately. Failure to do so may result in your product being damaged or unsafe and which may lead to an injury.
6. Any modification to the product or use of component parts from other manufacturers will invalidate this warranty.
7. Regularly inspect the product for loose joints, sharp edges and damaged areas.
8. Keep products dry. Avoid exposure to wet or humid environments. If the product gets wet, quickly and thoroughly dry with a soft cloth.
9. For Upholstered equipment:
  - clean frame and cover with a damp cloth followed by a dry cloth
  - Do not use bleach, undiluted neutral detergent or other organic solvent to clean the cover as this may cause damage
  - covers may fade in direct sunlight
10. Keep out of reach of children
11. Please observe all weight restrictions.
12. Please do not use the product on floors that do not meet the EN 685 standard with classes 31-34 signifying commercial grade.



UK: MHR, RG12 1YQ, UK  
EU: Vigox BV, Traktaatweg 1, 9000, Gent, Belgium  
Made in China



**S-PRO** - RELIABLE, PROFESSIONAL QUALITY AT LOW PRICES™



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